

TDCJ staff are often exposed, directly and indirectly, to incidents involving violence, injury and death in the course of performing their job duties. Those incidents could include being physically assaulted, encountering self-harm behaviors, responding to attempted and completed suicides, being threatened with physical harm or death, witnessing assaults, or learning about any of the above on a frequent basis. Direct exposure to these events, as well as repetitive indirect exposure, can have cumulative and harmful effects upon the health and functioning of corrections workers. In addition to these events, corrections staff work long shifts in hazardous environments, which contributes to the stress level of the workforce.

Employee Support Services

While stress and trauma are an inherent part of the job, TDCJ staff are not alone in navigating their experiences. The goal of the Employee Support Services (ESS) section of the Victim Services Division is to coordinate responses to support all TDCJ staff. The ESS section is comprised of CRISP Coordinators and Staff Victim Advocates.

CRISP Coordinators

ESS Crisis Response Intervention Support Program (CRISP) Coordinators collaborate with CRISP peer teams and staff impact teams to provide services to employees to include peer support, information and referrals, critical incident support and debriefing, training, and follow up.

Staff Victim Advocates

The Staff Victim Advocates provide services and assistance directly to staff who may be victimized while on or off duty. Their goal is to respond to the emotional and physical needs of crime victims, explain their rights, assist with Crime Victims Compensation, provide support through the criminal justice system if the case goes to prosecution, assist with completing a Victim Impact Statement and provide accompaniment, if requested.

Services Provided

The ESS CRISP Coordinators and Staff Victim Advocates are assigned to each TDCJ Correctional Institutions Division (CID) region. They are available to meet with staff by phone, videoconference, or in person.

The CRISP Coordinators have backgrounds in criminal justice and are trained in peer support and crisis intervention. They help with connections to additional resources and are not meant to be a replacement for mental health counseling or therapy. The goal is to equip staff with skills and knowledge for managing the stress of the job to maintain quality of life both on and off-duty.

Staff Wellness Toolkit

ESS encourages staff wellness and self-care. The Staff Wellness Resource Library provides links to helpful tools and information for TDCJ staff regarding wellness and resiliency. Equipping yourself with skills and knowledge for managing the stress of the job will help staff maintain their quality of life on and off-duty.



Contact Us

To find out which CRISP Coordinator and Staff Victim Advocate serve your area or to inquire about available services provided by the TDCJ VSD, please visit our website https://www.tdcj.texas.gov/divisions/vs/employee_support_services.html or contact:

Texas Department of Criminal Justice Victim Services Division

8712 Shoal Creek Boulevard, Suite 265
Austin, TX 78757-6899
Phone: (800) 848-4248
Fax: (512) 452-0825
E-mail: vsd.employee_support_services@tdcj.texas.gov

VICTIM SERVICES DIVISION

8712 Shoal Creek Blvd.
Suite 265
Austin, Texas 78757-6899

Toll-Free Hotline:
800-848-4284

E-mail:
victim.svc@tdcj.texas.gov

Website:
www.tdcj.texas.gov

Integrated Victim Services System
(IVSS) Victim Portal:
<https://ivss.tdcj.texas.gov>

The mission of the Victim Services Division is to provide a central mechanism for crime victims to participate in the Criminal Justice System.

MY CRISP Coordinator

MY Staff Victim Advocate



VICTIM SERVICES DIVISION

Employee Support Services

CRISP Coordinators & Staff Victim Advocates



EMPLOYEE SUPPORT SERVICES REGIONS

REGION V

CID:	Parole:
Allred	Amarillo DPO
Baten ISF	Big Spring DPO
Clements	Lubbock DPO
Dalhart	Plainview DPO
Daniel	Wichita Falls DPO
Formby SJ	
Jordan	
Mechler	
Montford	
Roach	
Smith	
Wallace	
Wheeler	

REGION II

CID:	Parole:
Beto	Athens DPO
Boyd	Dallas (all) DPOs
Bradshaw	Denton DPO
Billy Moore	Fort Worth (all) DPOs
Bridgeport	Greenville DPO
Choice Moore	Longview DPO
Coffield	Marshall DPO
Cole SJ	
East Texas Treatment	
Estes	Mt.Pleasant DPO
Hodge	Nacogdoches DPO
Hutchins SJ	Paris DPO
Johnston	Texarkana DPO
Lindsey SJ	Tyler DPO
Michael	Waxahachie DPO
Powledge	
Skyview	
Telford	

REGION I

CID:	Parole:	Admin:
Bell	Conroe DPO	Huntsville Admin Offices
Byrd	Huntsville DPO	
Diboll		
Duncan		
Ellis		
Estelle		
Ferguson		
Goodman		
Goree		
Holliday		
Huntsville		
Lewis		
Polunsky		
Wainwright		
Wynne		

REGION VI

CID:	Parole:	Admin:
Coleman	Abilene DPO	Austin Admin Offices
Crain	Austin I, II DPOs	
Hamilton	Brownwood DPO	
Halbert	Bryan/College Station DPO	
Havins	Georgetown DPO	
Hilltop	Temple DPO	
Hobby	Waco DPO	
Hughes		
Kyle		
Luther		
Marlin		
Middleton		
Murray		
Pack		
Patrick O'Daniel		
Robertson		
San Saba		
Sayle		
Travis SJ		
Woodman SJ		

REGION IV

CID:	Parole:
Briscoe	Corpus Christi DPO
Connally	Del Rio DPO
Cotulla	El Paso I, II DPOs
Dominguez SJ	Harlingen DPO
Fort Stockton	Laredo DPO
Garza West	McAllen DPO
Glossbrenner	Midland DPO
Lopez SJ	Mineral Wells DPO
Lynaugh	Monahans DPO
McConnell	Odessa DPO
Ney	San Angelo DPO
Sanchez SJ	San Antonio (all) DPOs
Segovia	Seguin DPO
Stevenson	Victoria DPO
Torres	

REGION III

CID:	Parole:
Clemens	Angleton DPO
Hightower	Beaumont DPO
Hospital Galveston	Dayton DPO
Gist SJ	Galveston DPO
Henley SJ	Houston (all) DPOs
Jester III	Orange DPO
Kegans ISF	Rosenberg DPO
Leblanc	Webster DPO
Lychner SJ	
Plane SJ	
Memorial	
Ramsey	
Scott	
Stiles	
Stringfellow	
Terrell	
Vance	
Willacy SJ	
Young MC	

- Staff Victim Advocate - North
- Staff Victim Advocate - Central
- Staff Victim Advocate - South/West

