

# **Financial Report on Correctional Managed Health Care**



**Monthly Report  
October FY2024**

**TEXAS DEPARTMENT OF CRIMINAL JUSTICE**  
**Financial Report on Inmate Health Care, pursuant to Agency Rider 42**  
**October FY2024**

<b><u>Method of Finance</u></b>	<b><u>TTUHSC</u></b>	<b><u>UTMB</u></b>	<b><u>Total</u></b>
<b>C.1.8. Unit &amp; Psychiatric Care</b>			
TDCJ Appropriation	\$ 11,950,926	\$ 53,482,944	\$ 65,433,870
EMR Revenue Deferred to FY2024*	\$ -	\$ 14,351,166	\$ 14,351,166
State Reimbursement Benefits	\$ 1,900,571	\$ 10,539,922	\$ 12,440,493
Other Misc Revenue	\$ 11,299	\$ 6,216	\$ 17,515
<b>C.1.8. Total Method of Finance</b>	<b>\$ 13,862,796</b>	<b>\$ 78,380,247</b>	<b>\$ 92,243,043</b>
<b>C.1.9. Hospital &amp; Clinical Care</b>			
TDCJ Appropriation	\$ 7,459,864	\$ 40,930,727	\$ 48,390,590
State Reimbursement Benefits	\$ 346,178	\$ -	\$ 346,178
Other Misc Revenue	\$ -	\$ -	\$ -
<b>C.1.9. Total Method of Finance</b>	<b>\$ 7,806,042</b>	<b>\$ 40,930,727</b>	<b>\$ 48,736,769</b>
<b>C.1.10. Managed Health Care - Pharmacy</b>			
TDCJ Appropriation	\$ 2,380,865	\$ 10,777,407	\$ 13,158,272
State Reimbursement Benefits	\$ 19,598	\$ 412,795	\$ 432,392
Other Misc Revenue	\$ -	\$ -	\$ -
<b>C.1.10. Total Method of Finance</b>	<b>\$ 2,400,463</b>	<b>\$ 11,190,202</b>	<b>\$ 13,590,664</b>
<b>TOTAL METHOD OF FINANCE</b>	<b>\$ 24,069,301</b>	<b>\$ 130,501,175</b>	<b>\$ 154,570,476</b>

<b><u>Method of Finance Summary</u></b>	<b><u>TTUHSC</u></b>	<b><u>UTMB</u></b>	<b><u>Total</u></b>
TDCJ Appropriation	\$ 21,791,655	\$ 105,191,077	\$ 126,982,732
State Reimbursement Benefits	\$ 2,266,347	\$ 10,952,716	\$ 13,219,063
Other Misc Revenue	\$ 11,299	\$ 6,216	\$ 17,515
<b>TOTAL METHOD OF FINANCE</b>	<b>\$ 24,069,301</b>	<b>\$ 130,501,175</b>	<b>\$ 154,570,476</b>

<b><u>Expenditures</u></b>	<b><u>TTUHSC</u></b>	<b><u>UTMB</u></b>	<b><u>Total</u></b>
C.1.8. Unit & Psychiatric Care	\$ 14,108,527	\$ 82,289,123	\$ 96,397,650
C.1.9. Hospital & Clinical Care	\$ 6,695,698	\$ 50,569,500	\$ 57,265,199
C.1.10. Managed Health Care - Pharmacy	\$ 2,254,209	\$ 11,736,289	\$ 13,990,498
<b>TOTAL EXPENDITURES</b>	<b>\$ 23,058,435</b>	<b>\$ 144,594,913</b>	<b>\$ 167,653,348</b>

<b>DIFFERENCE</b>	<b>\$ 1,010,866</b>	<b>\$ (14,093,738)</b>	<b>\$ (13,082,872)</b>
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<b>C.1.8. UNIT &amp; PSYCHIATRIC CARE</b>			
	<u>TTUHSC</u>	<u>UTMB</u>	<u>Total</u>
<b>Method of Finance:</b>			
TDCJ Appropriation	\$ 11,950,926	\$ 53,482,944	\$ 65,433,870
EMR Revenue Deferred to FY2024*	\$ -	\$ 14,351,166	\$ 14,351,166
State Reimbursement Benefits	\$ 1,900,571	\$ 10,539,922	\$ 12,440,493
Other Misc Revenue	\$ 11,299	\$ 6,216	\$ 17,515
<b>TOTAL METHOD OF FINANCE</b>	<b>\$ 13,862,796</b>	<b>\$ 78,380,247</b>	<b>\$ 92,243,043</b>
<b>Expenditures:</b>			
<b>Unit Care</b>			
Salaries	\$ 5,481,492	\$ 41,285,808	\$ 46,767,300
Benefits	\$ 1,730,284	\$ 11,204,164	\$ 12,934,449
Other Operating Expenses	\$ 623,384	\$ 4,302,684	\$ 4,926,068
Professional Services	\$ 556,563	\$ -	\$ 556,563
Contracted Units/Services	\$ 2,190,757	\$ -	\$ 2,190,757
Travel	\$ 45,626	\$ 281,475	\$ 327,100
Capitalized Equipment	\$ 13,906	\$ 14,441,768	\$ 14,455,675
<b>Subtotal, Unit Care</b>	<b>\$ 10,642,012</b>	<b>\$ 71,515,899</b>	<b>\$ 82,157,911</b>
<b>Psychiatric Care</b>			
Salaries	\$ 1,776,070	\$ 7,030,769	\$ 8,806,839
Benefits	\$ 471,772	\$ 1,726,613	\$ 2,198,385
Other Operating Expenses	\$ 57,285	\$ 76,796	\$ 134,081
Professional Services	\$ 819,649	\$ -	\$ 819,649
Contracted Units/Services	\$ -	\$ -	\$ -
Travel	\$ 13,088	\$ 18,917	\$ 32,005
<b>Subtotal, Psychiatric Care</b>	<b>\$ 3,137,865</b>	<b>\$ 8,853,096</b>	<b>\$ 11,990,961</b>
<b>Indirect Expenditures (Shared Services)</b>	<b>\$ 328,650</b>	<b>\$ 1,920,129</b>	<b>\$ 2,248,779</b>
<b>TOTAL EXPENDITURES</b>	<b>\$ 14,108,527</b>	<b>\$ 82,289,123</b>	<b>\$ 96,397,650</b>
<b>DIFFERENCE</b>	<b>\$ (245,731)</b>	<b>\$ (3,908,876)</b>	<b>\$ (4,154,607)</b>

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<b>C.1.9. HOSPITAL &amp; CLINICAL CARE</b>			
<b>Method of Finance</b>	<b><u>TTUHSC</u></b>	<b><u>UTMB</u></b>	<b><u>Total</u></b>
TDCJ Appropriation	\$ 7,459,864	\$ 40,930,727	\$ 48,390,590
State Reimbursement Benefits	\$ 346,178	\$ -	\$ 346,178
Other Misc Revenue	\$ -	\$ -	\$ -
<b>TOTAL METHOD OF FINANCE</b>	<b>\$ 7,806,042</b>	<b>\$ 40,930,727</b>	<b>\$ 48,736,769</b>
<b>Expenditures:</b>			
<b>Hospital and Clinical Care</b>			
University Professional Services	\$ 227,660	\$ 4,223,802	\$ 4,451,462
Community Provider Services	\$ 1,981,205	\$ 4,893,584	\$ 6,874,788
TTUHSC Western Regional Medical Facility & UTMB Hospital Galveston Hospital Services	\$ 2,596,178	\$ 31,002,870	\$ 33,599,048
Estimated IBNR	\$ 1,685,509	\$ 9,095,803	\$ 10,781,312
<b>Subtotal, Hospital &amp; Clinical Care</b>	<b>\$ 6,490,552</b>	<b>\$ 49,216,059</b>	<b>\$ 55,706,611</b>
<b>Indirect Expenditures (Shared Services)</b>	<b>\$ 205,146</b>	<b>\$ 1,353,442</b>	<b>\$ 1,558,588</b>
<b>TOTAL EXPENDITURES</b>	<b>\$ 6,695,698</b>	<b>\$ 50,569,500</b>	<b>\$ 57,265,199</b>
<b>DIFFERENCE</b>	<b>\$ 1,110,344</b>	<b>\$ (9,638,774)</b>	<b>\$ (8,528,430)</b>

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<b>C.1.10. MANAGED HEALTH CARE - PHARMACY</b>			
<b>Method of Finance</b>	<b><u>TTUHSC</u></b>	<b><u>UTMB</u></b>	<b><u>Total</u></b>
TDCJ Appropriation	\$ 2,380,865	\$ 10,777,407	\$ 13,158,272
State Reimbursement Benefits	\$ 19,598	\$ 412,795	\$ 432,392
Other Misc Revenue	\$ -	\$ -	\$ -
<b>TOTAL METHOD OF FINANCE</b>	<b>\$ 2,400,463</b>	<b>\$ 11,190,202</b>	<b>\$ 13,590,664</b>
<b>Expenditures:</b>			
<b>Managed Health Care - Pharmacy</b>			
Salaries	\$ 88,365	\$ 1,530,184	\$ 1,618,549
Benefits	\$ 22,166	\$ 505,887	\$ 528,054
Other Operating Expenses	\$ 430,117	\$ 459,940	\$ 890,056
Pharmaceutical Purchases	\$ 1,646,513	\$ 8,931,105	\$ 10,577,618
Travel	\$ 1,574	\$ 6,111	\$ 7,685
Capitalized Equipment	\$ -	\$ -	\$ -
<b>Subtotal, Managed Health Care - Pharmacy Expenditures</b>	<b>\$ 2,188,735</b>	<b>\$ 11,433,227</b>	<b>\$ 13,621,963</b>
<b>Indirect Expenditures (Shared Services)</b>	<b>\$ 65,474</b>	<b>\$ 303,062</b>	<b>\$ 368,536</b>
<b>TOTAL EXPENDITURES</b>	<b>\$ 2,254,209</b>	<b>\$ 11,736,289</b>	<b>\$ 13,990,498</b>
<b>DIFFERENCE</b>	<b>\$ 146,254</b>	<b>\$ (546,088)</b>	<b>\$ (399,834)</b>

**TEXAS DEPARTMENT OF CRIMINAL JUSTICE**  
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**Key Population Indicators**

	<u>June</u>	<u>July</u>	<u>August</u>	<u>4th Quarter</u>	<u>FY2023</u>	<u>September</u>	<u>October</u>	<u>1st Quarter</u>	<u>FY2024</u>
<b>Average Service Population</b>	<b>130,238</b>	<b>130,973</b>	<b>131,681</b>	<b>130,964</b>	<b>127,933</b>	<b>132,297</b>	<b>132,929</b>	<b>132,613</b>	<b>132,613</b>
<b>Population Age 55 and Over</b>	<b>20,074</b>	<b>20,215</b>	<b>20,351</b>	<b>20,214</b>	<b>19,759</b>	<b>20,533</b>	<b>20,665</b>	<b>20,599</b>	<b>20,599</b>
<i>Percent of Total Population</i>	<i>15.4%</i>	<i>15.4%</i>	<i>15.5%</i>	<i>15.4%</i>	<i>15.4%</i>	<i>15.5%</i>	<i>15.5%</i>	<i>15.5%</i>	<i>15.5%</i>
<b>Key Treatment Populations, Month End</b>									
Patients receiving HIV Treatment	1,781	1,793	1,808	1,794	1,709	1,812	1,857	1,835	1,835
Patients receiving Hep C Treatment	380	384	511	425	429	545	550	548	548
Patients Receiving Dialysis Treatment	220	217	220	219	222	223	227	225	41
Age 55 and Over	110	119	123	117	123	122	124	123	123
Under 55	110	98	97	102	100	101	103	102	102
<b>Medical Inpatient Average Daily Census</b>									
UTMB-Hospital Galveston	112	113	120	115	115	117	117	117	117
UTMB Community Hospitals	44	51	45	47	34	59	45	52	52
TTUHSC Community Hospitals	9	7	6	7	10	10	7	8	8
<b>Medical Inpatient Average Daily Census</b>	<b>165</b>	<b>171</b>	<b>172</b>	<b>169</b>	<b>159</b>	<b>185</b>	<b>169</b>	<b>177</b>	<b>177</b>
<b>Medical Inpatient Discharges</b>									
UTMB-Hospital Galveston	298	300	329	927	4,329	296	314	610	610
UTMB Community Hospitals	274	267	305	846	2,311	277	241	518	518
TTUHSC Community Hospitals	65	59	50	174	750	54	46	100	100
<b>Medical Inpatient Discharges</b>	<b>637</b>	<b>626</b>	<b>684</b>	<b>1,947</b>	<b>7,390</b>	<b>627</b>	<b>601</b>	<b>1,228</b>	<b>1,228</b>
<b>Average Length of Stay (in days)</b>									
UTMB - Hospital Galveston	7.84	8.54	8.51	8.30	7.92	8.04	9.11	8.58	8.58
UTMB Community Hospitals	4.81	5.96	4.60	5.12	5.42	6.32	5.76	6.04	6.04
TTUHSC Community Hospitals	5.75	5.34	4.60	5.23	4.97	4.75	4.85	4.80	4.80
<b>Infirmary and Sheltered Housing Census, Month End</b>									
UTMB Infirmary	566	580	560	569	564	562	570	566	566
UTMB Sheltered Housing	584	586	597	589	577	616	624	620	620
TTUHSC Infirmary	135	135	161	144	137	149	155	152	152
<b>Infirmary and Sheltered Housing Census, Month End</b>	<b>1,285</b>	<b>1,301</b>	<b>1,318</b>	<b>1,301</b>	<b>1,277</b>	<b>1,327</b>	<b>1,349</b>	<b>1,338</b>	<b>1,338</b>
<i>Percent of Capacity Filled</i>	<i>88.8%</i>	<i>90.0%</i>	<i>90.1%</i>	<i>89.6%</i>	<i>88.5%</i>	<i>91.5%</i>	<i>93.0%</i>	<i>92.3%</i>	<i>92.3%</i>
<b>Medical Outpatient Visits</b>									
UTMB Specialty Clinics and ER Visits	7,749	7,430	9,139	8,106	7,357	7,053	7,905	7,479	7,479
TTUHSC Community Outpatient and ER Visits	3,263	3,207	3,809	3,426	3,186	2,628	3,692	3,160	3,160
<b>Medical Outpatient Visits</b>	<b>11,012</b>	<b>10,637</b>	<b>12,948</b>	<b>11,532</b>	<b>10,543</b>	<b>9,681</b>	<b>11,597</b>	<b>10,639</b>	<b>10,639</b>
<b>Mental Health Inpatient Average Census</b>									
UTMB Psychiatric Inpatient	978	973	953	968	999	968	972	970	970
TTUHSC Psychiatric Inpatient	877	864	768	836	828	792	744	768	768
<b>Mental Health Inpatient Average Census</b>	<b>1,855</b>	<b>1,837</b>	<b>1,721</b>	<b>1,804</b>	<b>1,827</b>	<b>1,760</b>	<b>1,716</b>	<b>1,738</b>	<b>1,738</b>
<b>Mental Health Outpatient Caseload, Month End</b>									
UTMB Psychiatric Outpatient	25,701	26,009	26,452	26,054	25,038	26,424	27,158	26,791	26,791
TTUHSC Psychiatric Outpatient	6,331	6,249	6,498	6,359	6,179	6,563	6,593	6,578	6,578
<b>Mental Health Outpatient Caseload, Month End</b>	<b>32,032</b>	<b>32,258</b>	<b>32,950</b>	<b>32,413</b>	<b>31,217</b>	<b>32,987</b>	<b>33,751</b>	<b>33,369</b>	<b>33,369</b>

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**Key Budget Drivers (Cost)**

	June	July	August	4th Quarter	FY2023	September	October	1st Quarter	FY2024			
<b>Selected Drug Costs</b>												
HIV Medications	\$ 1,897,545	\$ 1,336,002	\$ 1,856,839	\$ 5,090,386	\$ 19,122,398	\$ 1,589,525	\$ 1,696,295	\$ 3,285,819	\$ 3,285,819			
Hepatitis C Medications	\$ 816,524	\$ 925,438	\$ 1,388,808	\$ 3,130,770	\$ 11,739,794	\$ 1,224,172	\$ 1,315,505	\$ 2,539,677	\$ 2,539,677			
Psychiatric Medications	\$ 216,204	\$ 165,744	\$ 221,603	\$ 603,551	\$ 2,698,068	\$ 205,671	\$ 267,843	\$ 473,515	\$ 473,515			
All Other Drug Costs	\$ 1,840,704	\$ 2,069,633	\$ 1,528,086	\$ 5,438,422	\$ 22,028,463	\$ 2,046,651	\$ 2,231,956	\$ 4,278,607	\$ 4,278,607			
<b>Total Drug Costs</b>	<b>\$ 4,770,977</b>	<b>\$ 4,496,817</b>	<b>\$ 4,995,336</b>	<b>\$ 14,263,129</b>	<b>\$ 55,588,723</b>	<b>\$ 5,066,019</b>	<b>\$ 5,511,599</b>	<b>\$ 10,577,618</b>	<b>\$ 10,577,618</b>			
<b>Dialysis</b>												
Age 55 and Over	\$ 353,619	\$ 346,777	\$ 391,787	\$ 1,092,182	\$ 4,208,155	\$ 382,276	\$ 379,347	\$ 761,623	\$ 761,623			
UTMB	\$ 322,203	\$ 315,361	\$ 348,471	\$ 986,034	\$ 3,795,463	\$ 338,960	\$ 342,219	\$ 681,179	\$ 681,179			
TTUHSC	\$ 31,416	\$ 31,416	\$ 43,316	\$ 106,148	\$ 412,692	\$ 43,316	\$ 37,128	\$ 80,444	\$ 80,444			
Under 55	\$ 297,820	\$ 293,282	\$ 318,655	\$ 909,757	\$ 3,602,420	\$ 330,175	\$ 333,650	\$ 663,824	\$ 663,824			
UTMB	\$ 265,343	\$ 258,670	\$ 284,621	\$ 808,634	\$ 3,284,862	\$ 292,481	\$ 291,836	\$ 584,316	\$ 584,316			
TTUHSC	\$ 32,477	\$ 34,612	\$ 34,034	\$ 101,123	\$ 317,558	\$ 37,694	\$ 41,814	\$ 79,508	\$ 79,508			
<b>Total Dialysis</b>	<b>\$ 651,439</b>	<b>\$ 640,059</b>	<b>\$ 710,442</b>	<b>\$ 2,001,940</b>	<b>\$ 7,810,575</b>	<b>\$ 712,450</b>	<b>\$ 712,997</b>	<b>\$ 1,425,447</b>	<b>\$ 1,425,447</b>			
<b>Offsite Hospital Services</b>												
Age 55 and Over	\$ 12,714,291	\$ 14,107,161	\$ 15,946,412	\$ 42,767,865	49.2%	\$ 155,585,582	51.6%	\$ 11,598,635	\$ 12,979,550	\$ 24,578,185	\$ 24,578,185	48.1%
UTMB	\$ 11,167,976	\$ 12,285,042	\$ 14,749,450	\$ 38,202,468		\$ 143,399,072		\$ 11,003,197	\$ 12,759,962	\$ 23,763,159	\$ 23,763,159	
TTUHSC	\$ 1,546,315	\$ 1,822,119	\$ 1,196,963	\$ 4,565,397		\$ 2,186,510		\$ 595,438	\$ 219,589	\$ 815,027	\$ 815,027	
Under 55	\$ 13,244,096	\$ 14,326,833	\$ 16,520,144	\$ 44,091,073	50.8%	\$ 145,721,274	48.4%	\$ 11,985,914	\$ 14,580,712	\$ 26,566,626	\$ 26,566,626	51.9%
UTMB	\$ 11,554,702	\$ 11,411,943	\$ 14,166,165	\$ 37,132,810		\$ 128,197,302		\$ 10,899,690	\$ 12,818,717	\$ 23,718,407	\$ 23,718,407	
TTUHSC	\$ 1,689,394	\$ 2,914,890	\$ 2,353,978	\$ 6,958,262		\$ 17,523,972		\$ 1,086,224	\$ 1,761,995	\$ 2,848,219	\$ 2,848,219	
<b>Total Offsite Hospital Services</b>	<b>\$ 25,958,388</b>	<b>\$ 28,433,994</b>	<b>\$ 32,466,556</b>	<b>\$ 86,858,938</b>		<b>\$ 301,306,857</b>		<b>\$ 23,584,549</b>	<b>\$ 27,560,263</b>	<b>\$ 51,144,811</b>	<b>\$ 51,144,811</b>	
<b>C.1.8. Salaries/Agency Nursing/Overtime</b>												
<b>UTMB</b>												
Salaries	\$ 16,838,706	\$ 17,025,085	\$ 17,253,276	\$ 51,117,067	\$ 200,493,701	\$ 19,119,911	\$ 19,324,399	\$ 38,444,310	\$ 38,444,310			
Agency Nursing	\$ 2,410,457	\$ 2,678,388	\$ 2,722,848	\$ 7,811,693	\$ 31,991,822	\$ 2,683,371	\$ 3,855,907	\$ 6,539,278	\$ 6,539,278			
Overtime	\$ 1,395,914	\$ 1,514,162	\$ 1,515,258	\$ 4,425,334	\$ 16,536,054	\$ 1,628,581	\$ 1,704,408	\$ 3,332,988	\$ 3,332,988			
<b>UTMB Total</b>	<b>\$ 20,645,077</b>	<b>\$ 21,217,634</b>	<b>\$ 21,491,382</b>	<b>\$ 63,354,094</b>	<b>\$ 249,021,577</b>	<b>\$ 23,431,863</b>	<b>\$ 24,884,714</b>	<b>\$ 48,316,577</b>	<b>\$ 48,316,577</b>			
<b>TTUHSC</b>												
Salaries	\$ 3,305,618	\$ 3,286,245	\$ 3,581,863	\$ 10,173,726	\$ 39,220,449	\$ 3,477,029	\$ 3,641,892	\$ 7,118,920	\$ 7,118,920			
Agency Nursing	\$ 306,871	\$ 657,895	\$ 457,721	\$ 1,422,487	\$ 5,007,472	\$ 403,940	\$ 254,014	\$ 657,954	\$ 657,954			
Overtime	\$ 49,125	\$ 73,836	\$ 57,159	\$ 180,119	\$ 737,432	\$ 76,312	\$ 62,330	\$ 138,642	\$ 138,642			
<b>TTUHSC Total</b>	<b>\$ 3,661,614</b>	<b>\$ 4,017,975</b>	<b>\$ 4,096,743</b>	<b>\$ 11,776,333</b>	<b>\$ 44,965,353</b>	<b>\$ 3,957,281</b>	<b>\$ 3,958,236</b>	<b>\$ 7,915,516</b>	<b>\$ 7,915,516</b>			
<b>Total C.1.8. Salaries/Agency Nursing/Overtime</b>	<b>\$ 24,306,692</b>	<b>\$ 25,235,610</b>	<b>\$ 25,588,125</b>	<b>\$ 75,130,426</b>	<b>\$ 293,986,930</b>	<b>\$ 27,389,144</b>	<b>\$ 28,842,950</b>	<b>\$ 56,232,093</b>	<b>\$ 56,232,093</b>			
<b>FTEs</b>												
UTMB	2,750.7	2,794.8	2,798.7	2,781.4	2,772.8	2,807.6	2,840.1	2,823.9	2,823.9			
TTUHSC	699.9	693.9	709.0	700.9	693.2	729.4	723.6	726.5	726.5			
<b>Total FTEs</b>	<b>3,450.6</b>	<b>3,488.6</b>	<b>3,507.7</b>	<b>3,482.3</b>	<b>3,466.1</b>	<b>3,537.0</b>	<b>3,563.7</b>	<b>3,550.4</b>	<b>3,550.4</b>			
<b>Key Occupational Categories, Percent Filled</b>												
<b>UTMB</b>												
Nursing	79.1%	80.4%	80.5%	80.0%	79.7%	79.3%	80.3%	79.8%	79.8%			
Mental Health	71.2%	72.1%	71.9%	71.7%	72.7%	72.2%	73.2%	72.7%	72.7%			
Mental Health	77.5%	78.9%	79.7%	78.7%	77.5%	77.7%	80.8%	79.3%	79.3%			
Providers (Physician, Med. Director, Professor, Mid Level Practitioner)	84.2%	86.9%	86.8%	85.9%	86.5%	88.2%	89.2%	88.7%	88.7%			
Dental	87.6%	88.5%	88.5%	88.2%	89.3%	89.8%	91.0%	90.4%	90.4%			
Pharmacy	92.3%	95.8%	97.9%	95.3%	93.1%	95.1%	94.4%	94.8%	94.8%			
Other Positions	90.7%	92.1%	92.2%	91.7%	89.2%	87.2%	87.2%	87.2%	87.2%			
<b>TTUHSC</b>												
Nursing	69.2%	68.5%	70.1%	69.3%	69.0%	72.1%	71.5%	71.8%	71.8%			
Mental Health	60.5%	60.7%	62.0%	61.1%	60.6%	62.7%	62.7%	62.7%	62.7%			
Mental Health	65.9%	61.5%	63.9%	63.8%	65.7%	68.7%	67.1%	67.9%	67.9%			
Providers (Physician, Med. Director, Professor, Mid Level Practitioner)	76.8%	76.8%	76.8%	76.8%	73.0%	78.6%	78.6%	78.6%	78.6%			
Dental	83.5%	83.5%	82.1%	83.1%	83.9%	85.0%	86.4%	85.7%	85.7%			
Pharmacy	77.2%	77.2%	99.9%	84.8%	96.4%	100.8%	100.8%	100.8%	100.8%			
Other Positions	85.3%	84.2%	87.0%	85.5%	85.2%	90.6%	88.1%	89.3%	89.3%			