

CORRECTIONAL MANAGED HEALTH CARE POLICY MANUAL	Effective Date: 6/13/2018	NUMBER: E-36.1 Page 1 of 2
	Replaces: 6/1/2017	
	Formulated: 10/85 Reviewed: 6/2018	
DENTAL TREATMENT LEVELS OF CARE		

PURPOSE: To assure all offenders have equitable access to dental preventive services and treatment procedures based upon the occurrence of disease, significant malfunction, or injury.

POLICY: Offenders' emergent/urgent, interceptive, and rehabilitative needs will be treated, as clinically indicated within designated timeframes.

PROCEDURE:

I. There are three levels of dental treatment needs categorized as Emergency/Urgent (Level 1), Interceptive (Level 2), and Rehabilitative (Level 3).

Level 0	NO NEEDS INDICATED	(excludes periodontal maintenance)
Level 1	EMERGENT/ URGENT	All offenders with an oral or maxillofacial (hard or soft tissue) condition which may be accompanied by substantial pain or an acute infection that affects their normal daily activities. Offenders with this designation will receive care at the time of the Intake or Sick Call Examination (SCE) with follow-up definitive treatment as clinically indicated, but within 14 calendar days after a diagnosis is established.
Level 2	INTERCEPTIVE	All offenders requiring care for a subacute (hard or soft tissue) condition which is likely to become urgent without intervention. Offenders with conditions of this designation will be seen for definitive care as clinically indicated, but at least once every 60 days following the SCE or Comprehensive Treatment Plan (CTP). Offenders with Level 2 conditions at the Intake Exam are eligible to submit a Sick Call Request (SCR) for treatment (subject to Annual Health Care Service Fee (AHCSF)).
Level 3	REHABILITATIVE	All offenders requiring care for routine (hard or soft tissue) pathosis. Offenders requesting

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care are eligible for treatment of conditions with this designation after **12 months** of incarceration, with demonstration and maintenance of acceptable oral hygiene. CMHC Policy E-36.6 states that an offender who has not achieved acceptable oral self-care may request another plaque index re-evaluation, which must be provided within **14 calendar** days of the sick call request. Offenders are to receive further counseling and demonstration in oral hygiene techniques at the time of the plaque index appointment. Offenders with a treatment plan for conditions with this designation will be seen for definitive care at least once every **90 calendar days** after a comprehensive treatment plan is established. Offenders' periodontal maintenance appointments will be scheduled separately from routine care.

- II. Level of dental need can only be assigned by the treating dentist and is based on offender needs. Appropriate documentation must be provided to support the assigned level of treatment need.
- III. The treating dentist may recommend treatment for dental needs not otherwise addressed in the CMHC Policy, which should be referred to the Dental Utilization Quality Review Committee (CMHC Policy E-36.5) for review and preauthorization prior to initiating care. Exceptions can be requested for offenders judged to have a special dental need, regardless of length of incarceration.

Reference: ACA Standard 4-4350
ACA Standard 4-4360