QUALITY IMPROVEMENT/QUALITY MANAGEMENT PROGRAM

PURPOSE: To establish and maintain a program of ongoing quality management activities consistent with standards determined by a nationally recognized correctional accrediting agency, and with other policies, regulatory authorities and applicable laws.

POLICY:

I. The Correctional Managed Health Care Committee, its agents, and the TDCJ Health Services Division will establish and maintain a comprehensive Quality Improvement/Quality Management Program (QI/QM). QI/QM Program implementation at the facility and regional/divisional levels will be in accordance with the QI/QM Procedures Manual.

II. The oversight of the QI/QM Program is the responsibility of the Office of Health Services Monitoring. This responsibility includes ensuring that copies of the Quality Improvement/Management Procedure/Program Manual and its revisions are distributed to each facility annually.

III. The final authority and ultimate responsibility for a comprehensive and integrated QI/QM Program shall rest with the Correctional Managed Health Care Committee and the TDCJ Division Director for Health Services.

ACA Standard 4-4380 (Ref. 3-4326), Health Authority, Mandatory
ACA Standard 4-4410 (New), Internal Review and Quality Assurance, Mandatory
ACA Standard 4-4422 (New), Goals and Objectives
ACA Standard 4-4423 (New), Goals and Objectives